

# MANITOBA PUBLIC INSURANCE TO ISSUE REBATE CHEQUES TO POLICYHOLDERS

Manitoba Public Insurance (MPI) is returning up to \$110 million to provide financial relief to its policyholders, Crown Services Minister Jeff Wharton announced today.

## What does this mean?

Manitoba Public Insurance (MPI) will be sending some money back to all customers that paid for vehicle insurance in 2019. The amount of money each customer receives will be based on the total amount of premiums that customer paid in 2019 towards their vehicle insurance.

## Do I need to apply?

**NO.** If you qualify for the MPI rebate cheque, it will be sent to you automatically. There is no application process.

**IMPORTANT:** MPI will **NOT** ever call/text/email you to ask for or confirm private information. If you receive a call/text/email asking to confirm information, **do not respond.**

If you are worried that you will not receive a rebate cheque because you did not respond, contact a local MPI/Autopac agent (**NOT the phone number/email you received the message from**) to ask.

## How much will my rebate cheque be?

Cheques will be based on the amount of premiums paid by the customer, so it will be a different amount for each person. They are estimated to be about 11% of the total premiums paid in 2019, which will be an average of about \$140 to \$160 per customer/policy.

## How will I receive this money?

Rebate cheques will be mailed automatically to the mailing address listed on your Manitoba vehicle registration and will be made payable to the insurance policy holder.

## When will I receive this money?

Rebate cheques are expected to be mailed near the end of May and will likely be received by customers at the end of May or beginning of June.

**IMPORTANT:** MPI will **NOT** ever call/text/email you to deposit money by electronic transfer. If you receive a call/text/email informing you that your rebate is ready or requesting banking information, **do not respond.**

If you are worried that you will not receive a rebate cheque because you did not respond, contact a local MPI/Autopac agent (**NOT the phone number/email you received the message from**) to ask.

### **Is there anything I can do to make sure I save/receive money for my Car insurance?**

- 1) Make sure the name and address on you Manitoba license and vehicle registration are correct and up to date. If you are worried that this information may not be correct and up to date, call a registered MPI Autopac agent to discuss.
- 2) If you have changed how often you use your vehicle due to COVID-19 and social distancing measures, call an MPI Autopac agent to discuss if your current insurance policy is good for your current level of use. Making sure your policy is accurate and up to date based on your current level of use is the best way to make sure you do not over pay for auto insurance.
- 3) If you are having trouble paying for your MPI Auto insurance, contact your MPI Autopac agent to discuss what options you may have. Payments returned for non-sufficient funds will cost extra fees and interest.
- 4) **DO NOT** drive your vehicle if your car insurance is expired or has lapsed from non-payment. Driving without valid insurance in Manitoba is illegal and will result in fines.
- 5) Your MPI Autopac agent may ask for you to visit their location to update information in person if possible and will discuss other options if necessary.

### **Where can I find more information?**

Visit <https://www.mpi.mb.ca/Pages/Home.aspx> for more information or call a registered MPI Autopac agent.